

Room to Reward

HOTEL BREAKS FOR HIDDEN HEROES



Newsletter | Issue 01

Summer 2016

WELCOME TO ROOM TO REWARD

We are so proud that we have already donated £15,000 worth of hotel stays to over 35 deserving individuals

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Registered Charity 1160675

With many years of experience in the hospitality industry, Adam Terpening was pleased when Nicolas Roach, Founder and Patron of the charity asked if I would set up then run the charity going forward. "It is very fulfilling for me and we share our aim to recognise and reward unsung 'Hidden Heroes' within registered charities", explains Adam.

This is achieved with an up to three nights complimentary stay in one of Room to Reward's partner hotels.

These hidden heroes can either be employees or volunteers of the charity, but all are seen by the charity as doing amazing work by making a selfless contribution without expecting anything in return. They are simply going the extra mile on a daily basis.

Room to Reward plan to send out a newsletter to our partners on a regular basis. That way, if you would like to include anything I would be delighted to hear from you. Please contact me on the email address: adam@roomtoreward.org

Finally, on behalf of all the trustees, can we thank you again for your support. Clearly without you, Room to Reward could not exist or grow as we are.

Our Hidden Heroes

We have had some amazing examples of Hidden Heroes and I would like to share with you a couple of heart felt individual stories with you, whilst obviously retaining confidentiality and privacy by removing personal details.

Anita Rigler MacMillan Nomination said...

“Would you sit next to a complete stranger whilst they die? This hidden hero does. She joined our charity as a day centre volunteer in July 2011 and rapidly became indispensable.

She also supports families and carers, to help them through what can be a traumatic time. She often stands in for the family member if they cannot face being with their loved one during those final hours.

Volunteers are funded by Macmillan Caring Locally whose

objects are to aid the relief of local people suffering from cancer or other terminal illness.

Words cannot express how incredibly valuable this role is, to staff, patients and carers.

But she cannot be here 24/7. So over time she has selected some like-minded volunteers and has trained them up to sit with patients at the end of their life. Her training is emotional, inspirational and strangely infectious. This makes her a remarkable Hidden Hero.

Nina Clayton

Help & Care said...

“This hidden hero has volunteered for Help & Care since October 2007. He has been an absolute asset to both Help & Care and also his local community.

He became interested in volunteering with us after retiring from a very successful career working as an optician, which also included an element of lecturing and teaching abroad. He chose Help & Care when he saw one of our Volunteer Recruitment Posters in his local library in Christchurch, Dorset.

At the time he joined us he had already offered his...

...services as a driver escort for local Hampshire hospice, Oakhaven. However, he also wanted to do more volunteering, helping local people in Dorset too and help he has.

I have no hesitation in putting this Hidden Hero forward for an award, as he has demonstrated outstanding commitment. Not only has he helped so many individual members in his community, but he has also been instrumental in bringing two charities together to open a charity shop as well as to share training and resources.

- He has carried out over 2,000 calls since 2007, to isolated elderly people, as part of our Telephone Befriending Service - saving a lady from the clutches of a bogus Police call.
- Every two weeks for the last 5 years, he has collected a group of elderly people and driven them to an allocated meeting point, enabling them to participate in a 'Supported Wellbeing Walking Group'.
- He has escorted hundreds of elderly people to urgent hospital and GP appointments throughout Dorset.



Our hidden hero from Help and Care enjoying a short break at the Salcombe Harbour Hotel and Spa.

A Typical Week For Help & Care Volunteer...

Been inspired? Now considering volunteering here is some insight into what you can expect.

Monday Afternoon

Helping with a supported Well Being Walking Group.

Tuesday Afternoon

Telephone Befriending Service.

Wednesday

Transporting carers in East Dorset to Carers support or Bereavement Support Central Meetings.

Thursday

House visits to housebound members, assisting to read post and organise admin.



What Our Hidden Heroes Are Saying

The amazing feedback from our hidden heroes keeps pouring in and we would love to share this with you. Here are a few examples of what they are saying and how they are overwhelmed by being nominated and rewarded in such a special way.

It was such a wonderful surprise to be nominated! I love my job and try my hardest to make things a little easier for all those we support, so it was a lovely surprise to have the tables turned in this way.

- **Giuliana**, Hospitality Action

It was brilliant to be nominated by my charity and even more fantastic to be offered a break from one of the hotel partners. There is something very wonderful to receive such recognition.

- **Mandy**, Macmillan

We just wanted to write and thank you for the weekend away that we have recently received through the Room to Reward scheme. We were nominated by Oakhaven Hospice which is located near Lymington. We are thoroughly looking forward to our break in May at the Captains Club Hotel in Christchurch. Thank you so much for the generosity of the hotel partner and Room to Reward for organizing this scheme.

- **John and Alison**

Our Charities

Many more are joining...

Here are just some of the registered charities to have joined us. We look forward to further nominations from other charity partners soon.



Our Hotel Partners

We would like to take this opportunity to thank all of our hotel partners for their support.

Below you can find a list of all our hotel partners to date. We look forward to welcoming further hotel partners during the coming year.

INTERESTED IN JOINING ROOM TO REWARD?

If you know of any hotel colleagues who would like to join Room to Reward as a hotel partner then please ask them to contact Adam Terpening directly:

CONTACT:

01425 627875

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Registered Charity 1160675

National Support

Locations of our partners...

LONDON & HOME COUNTIES

- Donnington Grove Hotel & Country Club
- Savill Court Hotel and Spa
- Laura Ashley The Manor Hotel
- St Ermin's Hotel
- Salcombe Harbour Hotel & Spa
- Deer Park Country House Hotel
- Passford House Hotel
- Bartley Lodge Hotel
- Beaulieu Hotel
- Moorhill House Hotel
- Forest Lodge Hotel

SOUTH EAST

- Froyle Park Country Estate
- Umi Hotel Brighton
- Lifehouse Spa and Hotel
- The Grand Hotel
- Ashdown Park Hotel and Country Club
- Guildford Harbour Hotel
- Northbrook Park Mews
- Chichester Harbour Hotel (The Ship)

MIDLANDS AND EAST OF ENGLAND

- Brook Marston Farm Hotel
- Brook Whipper In Hotel
- Brook Red Lion Hotel
- Hogarths Hotel and Restaurant
- Heythrop Park Hotel
- Crowne Plaza Heythrop Park-Oxford
- Luton Hoo Hotel, Golf and Spa

SOUTH AND SOUTH WEST

- The Montagu Arms Hotel
- Careys Manor Hotel
- Greenbank Hotel
- Captains Club Hotel and Spa
- Dartington Hall Hotel
- Balmer Lawn Hotel
- Bayards Cove Inn
- Tynley Hall Hotel
- Christchurch Harbour Hotel & Spa
- Kings Arms Hotel
- Sidmouth Harbour Hotel
- St Ives Harbour Hotel & Spa

WALES

- The Imperial Hotel

NORTH

- Mercure Manchester Piccadilly Hotel
- Brook Mollington Banastre Hotel and Spa
- Heywood House Hotel

SCOTLAND

- Dalhousie Castle Hotel and Aqueous Spa

EUROPE

- Hotel Indigo Paris
- Hotel Indigo Berlin



“Room to Reward offer a great way for the hospitality industry to give something back to local communities. The cost to the hotel when giving a short break is small in comparison to the massive impact it has on the ‘hidden hero’ who feels so valued and appreciated for the wonderful work that they do for their charity.

- Paul Spencer, Indigo Hotels